



LAPTOPPUB -AN ONLINE IT ELECTRONICS STORE

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### **Warranty Certificate**

#### **For Brand-New Accessories**

**Company Name:** *Laptoppub – An Online IT Electronics Store*

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#### **Warranty Overview**

Laptoppub is committed to providing high-quality **brand-new accessories** that meet our performance and reliability standards. Each accessory is inspected and tested before sale to ensure it functions correctly upon purchase.

This Limited Warranty covers manufacturing defects or functional issues that may appear within the short warranty window provided for accessories.

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#### **Warranty Duration**

##### **Brand-New Accessories**

All brand-new accessories purchased from Laptoppub are covered by a:

##### **3-Day Limited Warranty**

*Starting from the date of purchase.*

This warranty period is intentionally short due to the nature of accessory products and industry standards.

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#### **Products Covered**

This warranty applies to all accessories sold by Laptoppub, including but not limited to:

- Laptop Chargers & Power Cables
- Laptop Sleeves & Bags
- USB Cables & Power Cords

- HDMI, VGA, Display & Data Cables
- Cleaning Kits
- USB Flash Drives
- Memory Cards
- Mousepads
- Laptop Stands & Cooling Pads
- Adapters & Converters
- Stylus Pens & Holders

### **Warranty Coverage**

This warranty covers:

#### **1. Manufacturing Defects**

Examples include:

- Faulty connectors
- Internal wiring defects
- Non-functional ports or plugs
- Immediate failure during normal first use

#### **2. Operational Failures**

Any defect that prevents the accessory from operating as intended **within the first 3 days**.

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### **Warranty Exclusions**

This warranty does **not** cover:

#### **1. Physical or Accidental Damage**

Such as:

- Cuts or tears
- Broken connectors due to force
- Bent USB pins
- Liquid exposure

- Burn marks or overheating caused by misuse

## 2. Wear & Tear

Examples include:

- Cable fraying due to bending or improper handling
- Scratches or cosmetic marks

## 3. Misuse or Improper Handling

Including:

- Using accessories with incompatible devices
- Excessive strain or pulling on cables

## 4. Unauthorized Modifications

Any attempt to open, repair, or alter the accessory voids the warranty.

## 5. External or Environmental Damage

Such as:

- Fire, flood, or lightning
- Damage caused by unstable electrical sources

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### Warranty Terms & Conditions

- Warranty applies **only to the original purchaser** and is **non-transferable**.
- Proof of purchase (invoice/receipt) is required for all claims.
- Accessories must be returned in their original condition for inspection.
- If a product cannot be repaired or restored, a replacement of the same or equivalent item will be provided.
- The customer is responsible for bringing the accessory to the service location; shipping or transport costs may apply.

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### Customer Responsibilities

- Inspect the accessory immediately upon purchase.

- Use the accessory only for its intended purpose.
  - Handle cables, plugs, and delicate components with care.
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### **Contact Information**

For warranty claims or inquiries:

**Phone:** +255 758 830 604

**Email:** [laptoppub@organcomplex.co.tz](mailto:laptoppub@organcomplex.co.tz)

**Address:** P.O. Box 1102, Arusha, Tanzania

**Website:** <https://organcomplex.co.tz/laptoppub>

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### **Warranty Activation**

Warranty activates automatically on the date of purchase and remains valid for **3 days only**.

### **Organ Complex Company Seal**

